



The Outdoor Coffee Specialists

POSITION: COFFEE BAR SUPERVISOR

We require:

- Full time commitment
- Ideally based in Hereford

We can offer:

- Competitive Salary package based on experience
- Great training and career progression

Who we are:

The Coffee Cart Company operate mobile coffee bars at indoor and outdoor events up and down the country and are looking for a committed, driven individual to work at shows and events all over the U.K. We are passionate about a quality product and maintaining our already high standards of customer service and therefore require someone with those values.

The role demands a consistent level of commitment, you will be expected to travel and stay onsite for at least three days a week. You will be responsible for a team of baristas, of which you must motivate and lead them to maximise sales in a 100% customer driven environment.

Duties to include:

- Serving customers and ensure they have a positive and pleasant experience
- Organising/managing staff i.e. breaks, performance, discipline
- Ensure Manager packs are completed for each event
- Provide feedback to management on trading conditions etc
- Dealing with feedback from staff and customers
- Responsibility for the financial takings at the end of each event
- Monitoring stock rotation

KEY QUALITIES PERSON NEEDS TO FULFIL.

1. Professionalism
2. Commitment/reliability
3. Flexible – Events Countrywide
4. Excellent Customer Service Skills
5. Good communicator
6. Staff Management

Ideal Attributes

The ideal candidate may also have some or all of the following:

- Committed, enthusiastic and a self starter
- Previous experience in Supervising staff in the catering/hospitality industry would be desirable
- Ability to be flexible, use initiative and make decisions
- Delegate, supervise and motivate staff
- Good Communication/Interpersonal skills
- Work well as part of a small team
- Committed to providing excellent Customer Service
- Well presented
- High degree of Common Sense
- Clean Driving licence

Please send CV and/or covering letter to:

coffeecartcompany@gmail.com

Closing date for applications is: 17th February 2012

First Interviews will commence: early March 2012

Employment Start Date: 12th March 2012

We would like to note that we are an equal opportunities Company and welcome all who are interested in this role to apply, please be aware that due to the sheer volume of applications we are likely to receive, only candidates who we feel would suit the role will be contacted for the first stage of interviews.